

KNAPHEIDE KSS WARRANTY

Items Covered by Warranty and Duration

1. The KSS service body has a no rust-through guarantee to the first owner/user of record for six years from the beginning of the warranty period.
2. The door hinges are guaranteed not to fail to operate for six years from the beginning of the warranty period to the first owner/user of record.
3. The door handles, latches and lock cylinders are guaranteed not to fail to operate for six years from the beginning of the warranty period to the first owner/user of record.
4. The compartment shelves are guaranteed for six years from the beginning of the warranty period to the first owner/user of record not to bend under the rated load of 250 pounds.
5. Defects from manufacturing, workmanship and/or material not specified above will be covered by warranty inclusive of material and labor to the first owner/user of record for three years from the beginning of the warranty period.
6. The warranty period begins on the date of purchase by the first owner/user of record or one year from the date the product is shipped from the Knapheide factory, whichever occurs first.
7. This six year warranty applies only to products shipped from the Knapheide factory after October 4, 2004.
8. Knapheide will pay the cost of parts and labor to repair or replace as necessary the defective component.
9. The Knapheide Manufacturing Company reserves the sole right to inspect item(s) claimed for warranty and decide the best way to handle any and all claims, including the replacement or repair of the warranted part.

Exclusions from Warranty

1. Warranty applies to the Knapheide KSS service body and excludes all add-on attachments not manufactured by Knapheide and all modifications and alterations not performed by Knapheide.
2. Accessory products that are included in a customer order but not manufactured by Knapheide (i.e. cranes, aerial lifts, liftgates, generators, etc.) are covered by the accessory product manufacturer's warranty in effect at the time of delivery.
3. Paint or decals required following repairs or replacement of parts under warranty after the third year from date the warranty period begins.

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4. Products which have been misused, abused or damaged, inclusive of, but not limited to, accidents.
5. Fatigue cracking of the body structure caused by improper mounting, overloading, severe off-road applications, twisting loads induced by cranes or aerial devices.
6. Specific non-rust-through and paint warranty exclusions:
 - a. Products which have been used to carry corrosive materials, where such materials result in rust-through conditions.
 - b. Products purchased by the first owner/user in prime paint.
 - c. Products being warranted under the no rust-through warranty must have a hole rusted through the metal.
 - d. Rust on painted surfaces is not considered rust-through.
 - e. Paint deterioration caused by chemical reactions including, but not limited to, acid rain, industrial fallout or improper cleaning materials.
7. Products purchased or used outside the U.S.A. and Canada.
8. Products not properly maintained per Operator's Manual.
9. UNDER NO CIRCUMSTANCES, WHETHER IN CONTRACT, TORT, OR OTHERWISE, SHALL THE KNAPHEIDE MANUFACTURING COMPANY'S OR ITS AFFILIATES' AND SUBSIDIARIES' OR THEIR RESPECTIVE DIRECTORS', OFFICERS', SHAREHOLDERS', EMPLOYEES' OR AGENTS' (HEREINAFTER COLLECTIVELY "KNAPHEIDE") TOTAL LIABILITY ARISING IN CONNECTION WITH THE SALE EXCEED THE AMOUNT OF ANY SALES OR OTHER PROCEEDS RECEIVED BY KNAPHEIDE PURSUANT TO ANY CONTRACT OF SALE OR PURCHASE ORDER.
10. UNDER NO CIRCUMSTANCES, WHETHER IN CONTRACT, TORT, OR OTHERWISE, SHALL KNAPHEIDE BE LIABLE FOR LIQUIDATED, SPECIAL, INDIRECT, INCIDENTAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES, EXPENSES, OR COSTS, INCLUDING, WITHOUT LIMITATION, LOST PROFITS, HOWSOEVER CAUSED AND EVEN IF THE POTENTIAL OF SUCH DAMAGES WAS DISCLOSED AND/OR KNOWN.
11. **KNAPHEIDE HEREBY DISCLAIMS AND EXCLUDES ANY OTHER EXPRESS, IMPLIED, OR STATUTORY WARRANTIES, ARISING BY OPERATION OF LAW OR OTHERWISE, INCLUDING, WITHOUT LIMITATION, ANY WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.**

Method of Applying for Warranty

Claims may be handled by contacting your nearest Knapheide Distributor. A list of Knapheide Distributors can be found at www.knapheide.com.